SAMPLE SURVEY - OVERVIEW

SAMPLE

Survey For Developing A Caring Community Network

Originally developed by Prairie Crossing Volunteer Corps, Grayslake, Illinois

Note: This survey worked for one particular community. We offer it as a sample for you to consider as you develop a survey that fits your community.

A group of volunteers has organized a task force to examine ways to create an environment in our community that will permit us, our friends and neighbors to choose to remain in our homes as we age or need extra assistance due to injury, illness or physical condition. This survey is designed to collect information about the likely need for services in our community in the near future. For now, the questions address services in three areas: home maintenance and repair; health and wellness; and daily living and convenience services.

We are hoping you will respond to this survey. In the first part, please indicate whether you feel that you would benefit from particular services now, and if not now, five years into the future. The second part of the survey includes a few more open-ended questions that will help us better understand what people in our community are thinking on these issues. Survey responses may be confidential if you wish, but if you are willing to include your name and contact information it will permit follow-up questions and discussion. To the extent survey results or comments are published, that will be done without identifying information, unless your permission is obtained.

Name (optional)_________________________________________________________

Address (optional)________________________________________________________

Telephone number (optional)________________________________________________

E-mail address (optional)____________________________________________________

Please return your survey in the enclosed pre-addressed envelope. Feel free to include notes, and use the back of pages or extra sheets of paper if you would like.
1. Would you be interested in having the following services automatically and reliably provided?  

<table>
<thead>
<tr>
<th>Service</th>
<th>Now</th>
<th>In 5 years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Min. twice annual inspection and report on repair needs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Summer A/C inspection, winter furnace inspection</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plumbing, water heaters</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sump pump system</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Report &amp; recommendations for how to get the needed work done</td>
<td></td>
<td></td>
</tr>
<tr>
<td>General handyman services such as light &amp; battery replacements, stuck</td>
<td></td>
<td></td>
</tr>
<tr>
<td>windows/doors, opening/closing problems, blown fuses &amp; outlets, minor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>carpentry repairs, things you don’t know how to do</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Notes:

2. Would you to like to have recommendations you consider reliable, on repair needs and providers, regarding:

<table>
<thead>
<tr>
<th>Service</th>
<th>Now</th>
<th>In 5 years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roof repairs &amp; replacement; including gutters</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exterior repair, sealing, painting windows, doors, trim, porch, steps</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Walkway, driveway maintenance, incl. snow removal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Landscape maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interior renovations, incl. painting, floor replacement, projects</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Major electrical work</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Furnace, water heater, other equipment replacements &amp; repairs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Notes:
3. Are you interested in the following daily living and convenience services?  

- Meal preparation or meal service  
- Transportation at your convenience (local)  
- Shopping, groceries, library books, etc.  
- Laundry, dry cleaning, other services with time intervals  
- Regular house cleaning  
- Other:  

Notes:  

4. Health & wellness: Are you interested in the following services?  

- First response/on call to determine a course of action for health events  
- Trustworthy home health care/social worker: regular attention to regular needs; administer medications; bathing; supervise diet; etc.  
- Physical & occupational therapy (at home)  
- Medical/dental/specialist referrals Help with selection  
- Medical equipment: procurement for & return after temporary use  
- Completion of health insurance claim & other forms  
- Other:  

Notes:
5. Social & educational activities: in which of these services are you interested?

- General get-togethers, coffee, tea, breakfast club, potluck, etc.  
  Now: ______  In 5 years: ______
- Hobbies and crafts, done in groups  
  Now: ______  In 5 years: ______
- Group games: bridge, chess, scrabble, various other  
  Now: ______  In 5 years: ______
- Group music, playing instruments, singing, listening  
  Now: ______  In 5 years: ______
- Nature outings, bird watching, seed collecting, etc.  
  Now: ______  In 5 years: ______
- Study & discussion groups: books, history, philosophy, etc.  
  Now: ______  In 5 years: ______
- Seminars, workshops, presentations set up by/for the group  
  Now: ______  In 5 years: ______
- How-to classes, computer, internet, specialty cooking, exercise, etc.  
  Now: ______  In 5 years: ______
- Entertainment trips, theater, concerts, movies, excursions, etc.  
  Now: ______  In 5 years: ______
- Volunteering for various causes  
  Now: ______  In 5 years: ______

Other:  
Notes:  

6. Organized physical activities: Are you interested in the following services?

- Scheduled and tailored group exercise programs  
  Now: ______  In 5 years: ______
- Walking groups (indoors and outdoors)  
  Now: ______  In 5 years: ______
- Hiking, biking, x-country skiing (with supervision & help, if needed)  
  Now: ______  In 5 years: ______
- Swimming & water exercise groups  
  Now: ______  In 5 years: ______
- Dancing classes  
  Now: ______  In 5 years: ______
- Other:  
  Now: ______  In 5 years: ______

Notes:
7. When you consider remaining in your home at a point in time where you will require assistance, what issues and concerns are foremost in your mind?

8. Are there services, not included in those listed in this survey that you would like to see provided? If so, what are they?

9. Would you be willing to participate in a follow-up survey, interview or discussion about these issues, concerns and needed services?
   Yes_______    No_______
Demographic Information

1. The size of your household now is: 1 _____ 2 _____ 3 _____ 4 or more _____

2. Do you anticipate that changing within three years? _____ If Yes, to how many people? _____

3. (Please respond with numbers for as many as apply to your household.) Is your age within the range of:
   under 55 _____ 55 - 64 _____ 65 - 74 _____ 75 - 84 _____ 85+ _____

4. How long do you hope to live in this community or nearby?
   For the rest of my life _____ 1 - 4 years _____ 5 - 10 years _____ Over 10 years _____

5. Do you use email? _____ Do you use the Internet? _____

Notes:

Thank you for completing this survey. The summary of responses will greatly assist our future discussions of what is important to the community. If you would like to contact the (name of neighborhood group) about its purpose, feel free to phone (name) at (#) or email (name) at (email address)

(Date survey is sent)

Special thanks to Prairie Crossing Volunteer Corps, of Prairie Crossing, Grayslake, Ill., for developing this survey example.