

SAMPLE SURVEY - OVERVIEW

SAMPLE

Survey For Developing A Caring Community Network

Originally developed by Prairie Crossing Volunteer Corps, Grayslake, Illinois

Note: This survey worked for one particular community. We offer it as a sample for you to consider as you develop a survey that fits your community.

A group of volunteers has organized a task force to examine ways to create an environment in our community that will permit us, our friends and neighbors to choose to remain in our homes as we age or need extra assistance due to injury, illness or physical condition. This survey is designed to collect information about the likely need for services in our community in the near future. For now, the questions address services in three areas: home maintenance and repair; health and wellness; and daily living and convenience services.

We are hoping you will respond to this survey. In the first part, please indicate whether you feel that you would benefit from particular services now, and if not now, five years into the future. The second part of the survey includes a few more open-ended questions that will help us better understand what people in our community are thinking on these issues. Survey responses may be confidential if you wish, but if you are willing to include your name and contact information it will permit follow-up questions and discussion. To the extent survey results or comments are published, that will be done without identifying information, unless your permission is obtained.

Name (optional)_____

Address (optional)_____

Telephone number (optional)_____

E-mail address (optional)_____

Please return your survey in the enclosed pre-addressed envelope. Feel free to include notes, and use the back of pages or extra sheets of paper if you would like.

1. Would you be interested in having the following services automatically and reliably provided?

	Now	In 5 years
• Min. twice annual inspection and report on repair needs	_____	_____
• Summer A/C inspection, winter furnace inspection	_____	_____
• Plumbing, water heaters	_____	_____
• Sump pump system	_____	_____
• Report & recommendations for how to get the needed work done	_____	_____
• General handyman services such as light & battery replacements, stuck windows/doors, opening/closing problems, blown fuses & outlets, minor carpentry repairs, things you don't know how to do	_____	_____
• Other:	_____	_____

Notes:

2. Would you to like to have recommendations you consider reliable, on repair needs and providers, regarding:

	Now	In 5 years
• Roof repairs & replacement; including gutters	_____	_____
• Exterior repair, sealing, painting windows, doors, trim, porch, steps	_____	_____
• Walkway, driveway maintenance, incl. snow removal	_____	_____
• Landscape maintenance	_____	_____
• Interior renovations, incl. painting, floor replacement, projects	_____	_____
• Major electrical work	_____	_____
• Furnace, water heater, other equipment replacements & repairs	_____	_____
• Other:	_____	_____

Notes:

3. Are you interested in the following daily living and convenience services?

	Now	In 5 years
• Meal preparation or meal service	_____	_____
• Transportation at your convenience (local)	_____	_____
• Shopping, groceries, library books, etc.	_____	_____
• Laundry, dry cleaning, other services with time intervals	_____	_____
• Regular house cleaning	_____	_____
• Other:	_____	_____

Notes:

4. Health & wellness: Are you interested in the following services?

	Now	In 5 years
• First response/on call to determine a course of action for health events	_____	_____
• Trustworthy home health care/social worker: regular attention to regular needs; administer medications; bathing; supervise diet; etc.	_____	_____
• Physical & occupational therapy (at home)	_____	_____
• Medical/dental/specialist referrals Help with selection	_____	_____
• Medical equipment: procurement for & return after temporary use	_____	_____
• Completion of health insurance claim & other forms	_____	_____
• Other:	_____	_____

Notes:

5. Social & educational activities: in which of these services are you interested?

	Now	In 5 years
• General get-togethers, coffee, tea, breakfast club, potluck, etc.	_____	_____
• Hobbies and crafts, done in groups	_____	_____
• Group games: bridge, chess, scrabble, various other	_____	_____
• Group music, playing instruments, singing, listening	_____	_____
• Nature outings, bird watching, seed collecting, etc.	_____	_____
• Study & discussion groups: books, history, philosophy, etc.	_____	_____
• Seminars, workshops, presentations set up by/for the group	_____	_____
• How-to classes, computer, internet, specialty cooking, exercise, etc.	_____	_____
• Entertainment trips, theater, concerts, movies, excursions, etc.	_____	_____
• Volunteering for various causes	_____	_____
Other:	_____	_____
Notes:	_____	_____

6. Organized physical activities: Are you interested in the following services?

	Now	In 5 years
• Scheduled and tailored group exercise programs	_____	_____
• Walking groups (indoors and outdoors)	_____	_____
• Hiking, biking, x-country skiing (with supervision & help, if needed)	_____	_____
• Swimming & water exercise groups	_____	_____
• Dancing classes	_____	_____
• Other:	_____	_____
Notes:	_____	_____

7. When you consider remaining in your home at a point in time where you will require assistance, what issues and concerns are foremost in your mind?

8. Are there services, not included in those listed in this survey that you would like to see provided? If so, what are they?

9. Would you be willing to participate in a follow-up survey, interview or discussion about these issues, concerns and needed services?

Yes _____ No _____

Demographic Information

1. The size of your household now is: 1 _____ 2 _____ 3 _____ 4 or more _____
2. Do you anticipate that changing within three years? _____ If Yes, to how many people? _____
3. (Please respond with numbers for as many as apply to your household.) Is your age within the range of:
under 55 _____ 55 - 64 _____ 65 - 74 _____ 75 - 84 _____ 85+ _____
4. How long do you hope to live in this community or nearby?
For the rest of my life _____ 1 - 4 years _____ 5 - 10 years _____ Over 10 years _____
5. Do you use email? _____ Do you use the Internet? _____

Notes:

Thank you for completing this survey. The summary of responses will greatly assist our future discussions of what is important to the community. If you would like to contact the (name of neighborhood group) about its purpose, feel free to phone (name) at (#) or email (name) at (email address)

(Date survey is sent)

Special thanks to Prairie Crossing Volunteer Corps, of Prairie Crossing, Grayslake, Ill., for developing this survey example.